



ON TAP Newsletter

Volume 20 Issue 12, December 2014

BOARD OF DIRECTORS

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Hector Ruiz

DROUGHT UPDATE

As the Drought persists throughout the State and water supplies continue to be severely impacted, TCWD would like to remind our customers that we are on a **Level 1/Water Watch Alert** effective on August 10th. In addition to the cessation of all non-essential water use, the **Level 1/Water Watch Alert** activation includes a watering schedule for outdoor irrigation as follows:

WATERING SCHEDULE MONTHS	DAYS PER WEEK
April - October	4 Days per Week
November - March	3 Days per Week
<i>No watering from 9:00 AM to 6:00 PM, except by hose with a shut off nozzle.</i>	

The **Level 1/Water Watch Alert** activation is in addition to TCWD's Water Conservation Ordinance Permanent Provisions effective January 1, 2009. The Permanent Provisions are the minimum water conservation standards for customers in TCWD's service area, which include watering durations per station, limits on filling residential swimming pools and spas, washing of vehicles, and a water re-circulation requirement on decorative lakes, ponds, and fountains. It is important to note that the washing down of surfaces and pavement is strictly prohibited other than to alleviate immediate fire or sanitation hazards.

To learn more about TCWD's Water Conservation Ordinance and its Permanent Provisions, please visit our website at www.tcwd.ca.gov or contact Customer Service at (949) 858-0277 extension 1.

HOLIDAY MEALS

During the holidays, many of us plan to cook special meals to share with our families. Unfortunately, there is a potential hidden danger to the sanitary sewer infrastructure in these meal preparations, which include both residential sewer pipes and TCWD's sanitary sewer mains. This hidden danger is grease.

Grease needs to be handled carefully all year round, but especially this time of year. It is important to know that larger quantities of grease created by cooking a turkey, ham, or roast can result in problems within your home's sewer pipes, as well as within your neighborhood, if not disposed of properly.

Never pour grease down your sink drain, toilet, or garbage disposal unit. Instead, pour the grease waste into a can and refrigerate or freeze until solid, and then, dispose of it on trash day. An empty soup can works well for everyday cooking. However, you may want to save an empty coffee can to hold the grease waste for larger holiday meals. Finally, when cleaning up after the meal, wipe the excess grease from pots, pans, and utensils with paper towels before washing.

Grease poured down kitchen sinks and other drains can be a great contributor to odors, residential sewage blockages, as well as larger sewage spills. These few simple steps can make a difference in helping TCWD protect the environment by preventing sewer spills. If you have any questions about how TCWD protects its sanitary sewer system from grease, please feel free to contact Customer Service.

TOYS FOR TOTS

This holiday season, TCWD has partnered with the U.S. Marine Corps Reserve and Toys for Tots to serve as a local Toy Drop Location for the collection of new, unwrapped toys as gifts to give to less fortunate children in the community.

If you would like to make a donation, please visit TCWD's Administration Facility located at 32003 Dove Canyon Drive, Trabuco Canyon during normal business hours. Donations will be accepted through December 15th to allow enough time for gift distribution to those in need. For more information concerning the Toys for Tots Program, please visit their website at www.toysfortots.org.

2014 HOLIDAY SCHEDULE

Please be advised that the District's Main Office is scheduled to be closed in observance of the following holidays:

Christmas Holiday December 24 & 25
New Year's Day January 1, 2015

In the event you would like to make a payment on a District-observed holiday, please use TCWD's online bill pay method at www.tcwdonlinebilling.org or leave a payment in the one of the drop boxes at our Administration Facility.

A MESSAGE TO ALL OF OUR CUSTOMERS

As 2014 comes to a close and on behalf of the Board of Directors and TCWD Staff, we want to wish our customers, friends and their families a very happy holiday season and a safe and wonderful new year.



REGULAR BOARD MEETING HIGHLIGHTS

The following items are highlights or matters discussed at the November 19, 2014, Regular Board Meeting:

- Approval of the Arbitrage Rebate Calculation for the Senior Lien Series A and Junior Series B Bonds, period ending September 30, 2014
- Adoption of Resolution No. 2014-1206 – Amending the Rules and Regulations Regarding Agricultural Property and Consumers
- Discussion relating to the adjustment to TCWD's Capacity Charges for Water Service
- Approval of the implementation of a Flexible Spending Account Plan for District Employees
- Adoption of Resolution No. 2014-1207 – Authorizing Temporary Provision of Reclaimed/ Recycled Water Service by SMWD to the Upper Oso Habitat Restoration Project
- Alternate Raw Water Transmission Line status update
- Baker Water Treatment Plant status update
- Shadow Rock Detention Basin Facility Project status update
- Discussion concerning Statewide Drought Conditions

BOARD OF DIRECTORS MEETING

The Board of Directors Regular Meeting is scheduled for the third Wednesday of each month at 7:00 p.m. at the District's Administrative Facility, which is located at 32003 Dove Canyon Drive, Trabuco Canyon. The public is encouraged to attend.